

# The Checkatrade Report

Hants Electrical Ltd

26 April 2020

## Hants Electrical Ltd

Hants Electrical Ltd are a Fareham based company that have vast experience in the electrical, aerial and satellite, alarm and fire system industries.



### Useful Contact Information

<b>Name</b>	Mr Alfie Jenks
<b>Address</b>	Portchester, Fareham, Hampshire, PO16 9QJ
<b>Telephone</b>	
<b>Mobile</b>	07458179916
<b>Email</b>	
<b>Web</b>	<a href="http://www.hantselectrical.co.uk">www.hantselectrical.co.uk</a>

## About This Report

Hants Electrical Ltd are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at <http://www.checkatrade.com/HantsElectricalLtd> If you have any further questions about this Report or member please call us on **0333 0146 190**.

### Your Feedback Counts

To date we have received **5,005,419** feedback submissions from consumers like you. If you

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decide to employ this member, please add your comments online at <http://www.checkatrade.com/HantsElectricalLtd> for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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## Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
<b>10.00</b>	<b>100%</b>	<b>10.00</b>

### What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

## More about the Trader

### Profile

Membership Number: **316112**  
Member Since: **27 August 2014**  
Total Feedback: **162**

Ü **Recommended**

Ü **Monitored**

### Vetting

Interviewed: **On 27 August 2014**  
Limited Company: **Yes: registered as Hants Electrical Ltd. No. 07723591**  
VAT Registered: **270 8703 00**  
Public Liability Insurance: **Current - verified 9 October 2019**  
Insured by: **Covea**  
Coverage Amount: **2,000,000**  
Accreditations: NICEIC - Approved Contractor, NICEIC - Part-P Domestic Installer no., NICEIC - PAT Testing

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## References

Received as part of the vetting process upon application for Checkatrade membership.

**Installed 2 rotary isolators in restaurant for coffee machine and dishwasher.**

**Also first fixed a 4mm cable into the coffee isolator.**

**Also moved a bank of grid switches to the other side of a wall.**

The best sparky in know, great service.

Customer In Southampton, August 2014

**Replaced fuse board to bring installation inline with current regulations regarding rcd protection.**

Fantastic job.

Customer In Portsmouth, August 2014

**Replaced bathroom light fitting**

Really good perfectly happy.

Customer In Southampton, August 2014

**Replaced dated consumer unit, connected kitchen ring, added a missing main earth, tested cooker hob for power, advised on location of socket under sink.**

I would recommend this company.

Customer In Southampton, August 2014

**Installed a sound system and dj booth, installed a sub main cable to gym and second fixed gym.**

Nice to have a tradesman who was so good in every way. Excellent service

Customer In Southampton, September 2014

## The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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## Customer Feedback

The **25** most recent feedback submissions from the public for **Hants Electrical Ltd**. Their entire feedback history can be read freely at <http://www.checkatrade.com/HantsElectricalLtd>.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
<b>Replacement of three indoor sockets and an outside light.</b> All work carried out professionally by two polite and friendly guys. I am very satisfied. This is not the first time that I have used Hants Electrical and I would recommend them without hesitation. Customer in Fareham, January 2020	10	10	10	10	10
<b>Replacing outdoor circuit brought down by a branch, working well with the complexities of very old outdoor buildings</b> Alfie could not have been more helpful or responsive. He gave clear advice and suggested solutions to minimise disruption. He and his team completed the work very quickly and efficiently, co-ordinating well with us at every point. I'd certainly use him again. Customer in Fareham, December 2019	10	10	10	10	10
<b>Circuits fault investigation</b> For no apparent reason, we lost power to all sockets in our house, and contacted Alfie Jenks of Hants Electric as we had used his services many years ago when he handled electrical installation in connection with a new kitchen. He worked efficiently then and his prices were competitive. A good few years on, and although his Company has grown substantially, in those respects he hasn't changed! I thought his services well	10	10	10	10	10



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<p>worth the cost, especially as I received his reassurance that the electrics were in good order, and that in spite of their age a costly re-wiring was unnecessary.</p> <p>Customer in Southampton, June 2019</p>					
<p><b>New oven and hob fitted and a Gault identified and rectified.</b></p> <p>Completely satisfied.</p> <p>Customer in Gosport, April 2019</p>	10	10	10	10	10
<p><b>Electrical safety inspection</b></p> <p>Alfie and his team were very helpful, extremely professional, extremely knowledgeable and have high quality of work would highly recommend as everything done as expected to agreed price.</p> <p>Customer in Gosport, April 2019</p>	10	10	10	10	10
<p><b>Electrically tested cooker supply, however the task was not that simple and Alfie and his team were spot on with their investigation and ended up with a positive outcome.</b></p> <p>Alfie's team were professional, polite and had an awesome work ethic. It was also good to see them training an apprentice...spot on. If I need any electrical work doing I'm going back to this team.</p> <p>Customer in Waterlooville, April 2019</p>	10	10	10	10	10
<p><b>Fixing my mistake.</b></p> <p>Perfect work by two very polite and tidy gents.</p> <p>Customer in Fareham, April 2019</p>	10	10	10	10	10
<p><b>New wiring and connection to cooker.</b></p> <p>Very thorough. Prompt and courteous. A pleasure to deal with.</p> <p>Customer in Waterlooville, April 2019</p>	10	10	10	10	10



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<p><b>Electrical safety tests on 10 flats and associated maintenance work</b></p> <p>Have used Hants Electrical for a number of years for all our electrical works. They are very reliable and professional. Their work is always competitively priced.</p> <p>Customer in Southampton, February 2019</p>	10	10	10	10	10
<p><b>Stopped my alarm from waking up the neighbours.</b></p> <p>Really friendly and helpful chap, didn't mess about, got on with the job and left. I would definitely recommend and use Hants Electrical in the future. I'm a misery normally and never give a 10 but have this time.</p> <p>Customer in Fareham, February 2019</p>	10	10	10	10	10
<p><b>Electrics put in garden office.</b></p> <p>Tidy and friendly. Very pleased with the job.</p> <p>Customer in Winchester, January 2019</p>	10	9	10	10	9.75
<p><b>Added four new plug sockets to bedroom.</b></p> <p>Came out at very short notice and did the work at agreed price. Very neat, tidy and friendly. Would recommend.</p> <p>Customer in Fareham, January 2019</p>	10	10	10	10	10
<p><b>Upgrade fuse box.</b></p> <p>Did an amazing job for updating my fuse box. Didn't leave any mess. 2nd time I have used Alfie for electrical and will use again.</p> <p>Customer in Southampton, January 2019</p>	10	10	10	10	10
<p><b>Connected a workshop/shed to power and fitted outside lights.</b></p> <p>Fantastic, great tidy work. Made good helpful suggestions. Very accommodating to fit us in.</p> <p>Customer in Southampton, December 2018</p>	10	10	10	10	10



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<p><b>Complete re-wire of the house.</b></p> <p>Alfie was very friendly and professional when working on my property, he always catered to my needs and gave his professional advice when needed. Personally I would recommend Alfie, out of the 10 quotes I received on my property he was by far the most thorough and strived to find me the best prices for the best products. He always kept in contact and kept me up to date on the progress.</p> <p>Customer in Fareham, June 2018</p>	10	9	10	10	9.75
<p><b>PAT testing and re wiring of Kennel Block.</b></p> <p>Very happy with the service, price and workmanship. Highly recommend and will be using them in the future!</p> <p>Customer in Fareham, June 2018</p>	10	10	10	10	10
<p><b>Electrical test.</b></p> <p>Arrived on time, accommodated the needs of a vulnerable adult in an understanding caring manor, provided report before leaving and offered professional advice throughout with explanations of what was needed in a non jargon way - very helpful and we will be using again.</p> <p>Customer in Portsmouth, June 2018</p>	10	10	10	10	10
<p><b>Wiring to garage-points x4 - outside lighting x2</b></p> <p>Very polite. Very punctual. Clean and tidy all ways in communication about the work</p> <p>Customer in Fareham, June 2018</p>	10	10	10	10	10
<p><b>Electrical fault.</b></p> <p>Friendly, efficient and conscientious. Kept informed of everything he was doing. Answered all questions asked. Very pleased.</p> <p>Customer in Fareham, January 2018</p>	10	10	10	10	10
<p><b>Installed lighting and sockets in our summerhouse.</b></p>					



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Very pleased with the work done. Would recommend to others. Customer in Southampton, December 2017	10	9	10	10	9.75
<b>Disconnection and removal of electrics in built in cupboard.</b> Polite and professional. Completed the job efficiently and to a high standard. We were very pleased with the job and would highly recommend. Customer in Portsmouth, December 2017	10	8	10	10	9.50
<b>New socket and ceiling light in living room. Extractor fan in bathroom</b> Very pleased with work. Minimum disruption and tidy working. Customer in Eastleigh, December 2017	10	10	10	10	10
<b>Fuseboard and remediation of previous electrics.</b> Professional. Labour's a little pricey but don't be put off - you get quality, plain and simple. Remember the phrase: "If you buy cheap you buy twice" Customer in Fareham, November 2017	10	10	10	10	10
<b>Electrical certificate.</b> All nice and straightforward to arrange and get the work done. Customer in Southampton, September 2017	10	10	10	10	10
<b>Full electrical survey and repairs to bring wiring up to standard, new light fittings, heaters and power sockets.</b> I have used Alfie and Hampshire Electrical a few times now over the past 7 months and have been happy with the service throughout. He is very accommodating and I would definitely recommend him. Customer in Winchester, September 2017	8	9	10	10	9.25



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Date joined Checkatrade **27 August 2014**

Total amount of customer feedback **162**

Date of last feedback **26 February 2020**

Number in the last 6 months **2 feedback averaging 10.00**

Average Score **10.00**

## Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at <http://www.checkatrade.com> if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at <http://www.checkatrade.com/HantsElectricalLtd>.
- ü Next time you need some work doing, go straight to our web site <http://www.checkatrade.com> to find thousands of reputable tradespersons.